



NEW APPLICATION

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Docket Control Center
Arizona Corporation Commission
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Phoenix, AZ 85507-2927

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Arizona Corporation Commission
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OCT 27 2009

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nr

Re: Tariff Revision, Arizona Tariff No. 2, for Access Point, Inc.

T-03446A-09-0509

Docket Control:

Enclosed for filing please find the original and thirteen (13) copies of a tariff revision, Arizona Tariff No. 2, filed on behalf of Access Point, Inc. This filing introduces Expired Contract Language; introduces QPoint, QPoint PBX, QPoint Centrex, SinglePoint, PrimaryAccess, VPoint, VPoint PBX and VPoint Centrex Rate Plans; deletes Prepaid Calling Cards; grandfathers Home Access, Business Access and Optimum Access; introduces Temporary Service Suspension Fee, Account Maintenance Fee, Carrier Cost Recovery Fee, Custom Billing Report Surcharges and Toll Free Miscellaneous Charges. The Company respectfully requests an effective date of November 26, 2009 for this filing.

The following revised pages are included with this filing:

1 st Revised Page 1	Updates Company Zip Code on Title Page
3 rd Revised Page 3	Updates Check Sheet
1 st Revised Page 20.1	Introduces Expired Contract Language
1 st Revised Page 24	Introduces QPoint Language and Maximum Rates; relocates Travel Card and 800 Service language
Original Page 24.1	Introduces QPoint PBX Language and Maximum Rates
Original Page 24.2	Introduces QPoint Centrex Language and Maximum Rates
Original Page 24.3	Introduces SinglePoint Language and Maximum Rates
Original Page 24.4	Introduces PrimaryAccess Language and Maximum Rates
Original Page 24.5	Introduces VPoint language and Maximum Rates
Original Page 24.6	Introduces VPoint PBX Language and Maximum Rates
Original Page 24.7	Introduces VPoint Centrex Language and Maximum Rates; relocates Travel Cards and 800 Service Language
1 st Revised Pages 25-27	Deletes Prepaid Calling Cards
Original Page 28.1	Introduces Temporary Service Suspension, Account Maintenance and Language and Maximum Rates
Original Page 28.2	Introduces Custom Billing Reports Language and Maximum Rates
Original Page 28.3	Introduces Toll Free Miscellaneous Charges Language and Maximum Rates
2 nd Revised Page 29	Introduces QPoint and QPoint PBX Current Rates; grandfathers Home Access
2 nd Revised Page 30	Introduces QPoint Centrex and SinglePoint Current Rates; grandfathers Business Access
2 nd Revised Page 31	Introduces PrimaryAccess and VPoint Current Rates
2 nd Revised Page 32	Introduces VPoint PBX and VPoint Centrex Current Rates
2 nd Revised Page 33	Grandfathers Optimum Access; deletes Prepaid Calling Cards Rates; introduces Toll Free Miscellaneous Charges Current Rates

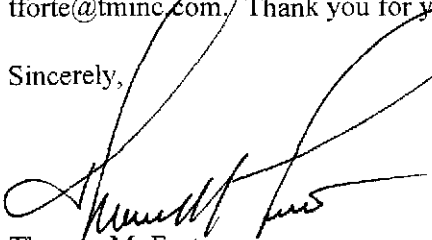
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Page 2 of 2

Original Page 37.1	Grandfathers Home Access, Business Access and Optimum Access
1 st Revised Page 38	Introduces Temporary Service Suspension Fee Current Rates
Original Page 39	Introduces Account Maintenance Fee and Custom Billing Reports Current Rates

Please acknowledge receipt of this filing by date stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided.

Any questions you may have pertaining to this filing may be directed to me at (407) 740-3001 or via email at tforte@tminc.com. Thank you for your assistance.

Sincerely,



Thomas M. Forte
Consultant to Access Point, Inc.

TMF/rg
Enclosures

cc: Jason Brown (email only)
file: Access Point - AZ - IXC
tms: AZi0901

TITLE SHEET

ARIZONA TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service or facilities for Telecommunications Services furnished by Access Point, Inc. ("API"), with principal offices at 1100 Crescent Green, Suite 109, Cary, North Carolina 27518. This tariff applies for services furnished within the State of Arizona. This tariff is on file with the Arizona Corporation Commission, and copies may be inspected, during normal business hours, at the company's principal place of business.

(T)

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By:

Jason Brown, Regulatory Affairs
1100 Crescent Green, Suite 109
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CHECK SHEET

Sheets listed below, inclusive of this tariff, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

PAGE	REVISION		PAGE	REVISION	
1	1 st Rev.	*	24.2	Original	*
2	Original		24.3	Original	*
3	3 rd Rev.	*	24.4	Original	*
4	Original		24.5	Original	*
5	Original		24.6	Original	*
6	1 st Rev.		24.7	Original	*
7	Original		25	1 st Rev.	*
8	Original		26	1 st Rev.	*
9	Original		27	1 st Rev.	*
10	Original		28	Original	
11	Original		28.1	Original	*
12	Original		28.2	Original	*
13	Original		28.3	Original	*
14	Original		29	2 nd Rev.	*
15	Original		30	2 nd Rev.	*
16	Original		31	2 nd Rev.	*
17	Original		32	2 nd Rev.	*
18	1 st Rev.		33	2 nd Rev.	*
19	Original		34	1 st Rev.	
20	1 st Rev.		35	Original	
20.1	1 st Rev.	*	36	Original	
21	Original		37	Original	
22	Original		37.1	Original	*
23	Original		38	1 st Rev.	*
24	1 st Rev.	*	39	Original	*
24.1	Original	*			

* - Indicates pages included with this filing.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.13 Late Charge

A late fee of 1.5% per month or the amount otherwise authorized by law, whichever is lower, will be charged on any past due balances.

2.14 Returned Check Charge

A fee will be charged whenever a check or draft presented for payment for service is not accepted by the institution on which it is written.

2.15 Reconnection Charge

A fee of \$10 per occurrence will be charged when service is reestablished for Customers which have been disconnected due to non-payment. Payment of the reconnection fee and any other outstanding amounts will be due in full prior to reconnection of service.

2.16 Expiration of Term Plan Options

At the expiration of the initial term as specified in a Customer Specific Term Plan, or in any extension thereof, service shall continue on a month-to-month basis at the then current rates unless terminated by either party in accordance with the agreement terms. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term plan shall survive such termination.

(N)
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(N)

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SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)**3.5 Service Offerings****3.5.1 1+ Dialing**

The customer utilizes "1+" dialing, or "10XXX" dialing followed by "1 + ten digits" for interLATA calls, or dials "10XXX" followed by "1 + 7 digits" or "1 + 10 digits" for intraLATA calls.

A. QPoint

QPoint service combines local and long distance telecommunications service into one telecommunications package. QPoint Basic provides unlimited calls in the local calling area and low rates on the IntraLATA and long distance calls. QPoint Complete provides local, IntraLATA and domestic long distance free. This plan provides many features included in the rate of the plan and optional features are available at an additional cost. Regulatory charges and taxes are not included in the rate of this service.

IntraLATA calls are billed in one (1) minute increments. Domestic long distance calls are billed in an initial eighteen (18) seconds and six (6) second increments thereafter. All service requires a minimum of one year term agreement. Cancellation of Term Agreement prior to the end of the term will result in early cancellation penalties being applied.

1. QPoint: Usage Rates per Minute MAXIMUM

	<u>IntraLATA</u>	<u>InterLATA</u>
Basic	\$0.080	\$0.120
Complete	Included	Included

(N/M)

(N/M)

Certain material original found on this Sheet is now located on Sheet No. 24.7.

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SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)**3.5 Service Offerings, (Cont'd.)**

(N)

3.5.1 1+ Dialing, (Cont'd.)**B. QPoint PBX**

QPoint PBX service combines local and long distance telecommunications service into one telecommunications package. QPoint PBX Basic provides unlimited calls in the local calling area and low rates on IntraLATA and long distance calls. QPoint PBX Complete provides local, IntraLATA and domestic long distance free. This plan provides many features included in the rate of the plan and optional features are available at an additional cost. Regulatory charges and taxes are not included in the rate of this service.

IntraLATA calls are billed in one (1) minute increments. Domestic long distance calls are billed an initial eighteen (18) seconds and six (6) second increments thereafter. All services require a minimum of One Year Term Agreement. Cancellation of Term Agreement prior to the end of the term will result in early cancellation penalties being applied.

1. QPoint PBX: Usage Rates per Minute MAXIMUM

	<u>IntraLATA</u>	<u>InterLATA</u>
Basic	\$0.080	\$0.120
Complete	Included	Included

(N)

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SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)**3.5 Service Offerings, (Cont'd.)****3.5.1 1+ Dialing, (Cont'd.)****C. QPoint Centrex**

QPoint Centrex service combines local and long distance telecommunications service into one telecommunications package. QPoint Centrex Basic provides unlimited calls in local calling area and low rates on IntraLATA and long distance calls. QPoint Centrex Complete provides local, IntraLATA and domestic long distance calls free. This plan provides many features included in the rate of the plan and optional features are available at an additional cost. Regulatory charges and taxes are not included in the rate of this service.

IntraLATA calls are billed in one (1) minute increments. Domestic long distance calls are billed in initial eighteen (18) seconds and six (6) second increments thereafter. All services require a minimum of One Year Term Agreement. Cancellation of Term Agreement prior to the end of the term will result in early cancellation penalties being applied.

1. QPoint Centrex: Usage Rates per Minute MAXIMUM

	<u>IntraLATA</u>	<u>InterLATA</u>
Basic	\$0.080	\$0.120
Complete	Included	Included

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SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)**3.5 Service Offerings, (Cont'd.)**

(N)

3.5.1 1+ Dialing, (Cont'd.)**D. SinglePoint**

SinglePoint service combines local and long distance telecommunications service with high speed internet access. SinglePoint provides unlimited calls in the local calling area and IntraLATA calls. This plan provides many features included in the rate of the plan and optional features are available at an additional cost. Regulatory charges and taxes are not included in the rate of this service.

Domestic long distance calls are billed an initial eighteen (18) seconds and six (6) second increments thereafter. All services require a *minimum of One Year* Term Agreement. Cancellation of Term Agreement prior to the end of the term will result in early cancellation penalties being applied.

1. MAXIMUM RatesPer Minute Rates

IntraLATA	Included
Intrastate	4,000 minutes (intrastate and interstate) included; each additional minute \$0.120

Monthly Toll Free Number Fee (per number)	\$6.00
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(N)

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SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

3.5 Service Offerings, (Cont'd.)

(N)

3.5.1 1+ Dialing, (Cont'd.)

E. PrimaryAccess

PrimaryAccess combines local and long distance telephone service. Customers can choose T-1 as ISDN-PRI or a local T-1. Regulatory charges and taxes are not included in the rates of this service.

Local calls are billed in one (1) minute increments. Domestic long distance calls are billed an initial eighteen (18) seconds and six (6) second increments thereafter. International calls are billed at individual rates for each country per the published API World Access rate plan. All services require a minimum of One Year Term Agreement. Cancellation of Term Agreement prior to the end of the term will result in early cancellation penalties being applied.

1. Optional Rate Packages: Usage Rates per Minute MAXIMUM

Option 1

<u>MRC</u>	<u>IntraLATA</u>	<u>InterLATA</u>
Included	\$0.060	\$0.120

Option 2

<u>MRC</u>	<u>IntraLATA</u>	<u>InterLATA</u>
\$200.00	Initial 5,000 included \$0.060 each additional	\$0.120

Option 3

<u>MRC</u>	<u>IntraLATA</u>	<u>InterLATA</u>
\$450.00	Included	\$0.120

2. Monthly Toll Free Charge (per number) \$6.00

(N)

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SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)**3.5 Service Offerings, (Cont'd.)****3.5.1 1+ Dialing, (Cont'd.)****F. VPoint**

VPoint service combines local and long distance telecommunications service into one telecommunications package. VPoint Basic provides unlimited calls in the local calling area and low rates on IntraLATA and long distance calls. This plan provides many features included in the rate of the plan and optional features are available at an additional cost. Regulatory charges and taxes are not included in the rate of this service.

IntraLATA calls are billed in one (1) minute increments. Domestic long distance calls are billed an initial eighteen (18) seconds and six (6) second increments thereafter. International calls are billed at individual rates for each country per the published API World Access rate plan. All services require a minimum of One Year Term Agreement. Cancellation of Term Agreement prior to the end of the term will result in early cancellation penalties being applied.

1. VPoint: Usage Rates per Minute MAXIMUM

	<u>IntraLATA</u>	<u>InterLATA</u>
Basic	\$0.40	\$0.40

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SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)**3.5 Service Offerings, (Cont'd.)****3.5.1 1+ Dialing, (Cont'd.)****G. VPoint PBX**

VPoint PBX service combines local and long distance telecommunications service into one telecommunications package. VPoint Basic provides unlimited calls in the local calling area and low rates on IntraLATA and long distance calls. This plan provides many features included in the rate of the plan and optional features are available at an additional cost. Regulatory charges and taxes are not included in the rate of this service.

IntraLATA calls are billed in one (1) minute increments. Domestic long distance calls are billed an initial eighteen (18) seconds and six (6) second increments thereafter. International calls are billed at individual rates for each country per the published API World Access rate plan. All services require a minimum of One Year Term Agreement. Cancellation of Term Agreement prior to the end of the term will result in early cancellation penalties being applied.

1. VPoint PBX: Usage Rates per Minute MAXIMUM

	<u>IntraLATA</u>	<u>InterLATA</u>
Basic	\$0.40	\$0.40

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SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

3.5 Service Offerings, (Cont'd.)

(N)

3.5.1 1+ Dialing, (Cont'd.)

H. VPoint Centrex

VPoint Centrex service combines local and long distance telecommunications service into one telecommunications package. VPoint Centrex Basic provides unlimited calls in the local calling area and low rates on IntraLATA and long distance calls. This plan provides many features included in the rate of the plan and optional features are available at an additional cost. Regulatory charges and taxes are not included in the rate of this service.

IntraLATA calls are billed in one (1) minute increments. Domestic long distance calls are billed an initial eighteen (18) seconds and six (6) second increments thereafter. International calls are billed at individual rates for each country per the published API World Access rate plan. All services require a minimum of One Year Term Agreement. Cancellation of Term Agreement prior to the end of the term will result in early cancellation penalties being applied.

1. VPoint Centrex: Usage Rates per Minute MAXIMUM

	<u>IntraLATA</u>	<u>InterLATA</u>
Basic	\$0.40	\$0.40

(N)

3.5.2 Travel Cards

(M)

The Customer utilizes an 11 digit "800" access number established by API to access a terminal. Upon receiving a second dialtone or voice prompt, the Customer uses push button dialing to enter an identification code assigned by the Company, followed by the ten digit number of the called party.

3.5.3 800 Service (Toll free)

This service is inbound calling only where an 800 or 888 number rings into a Customer's premise routed to a specific telephone number or terminated over a dedicated facility.

(M)

Material located on this Page was originally located on Page 24.

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SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

3.5 Service Offerings, (Cont'd.)

3.5.4 [Reserved for Future Use]

(D)

(D)

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SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

3.5 Service Offerings, (Cont'd.)

3.5.4 [Reserved for Future Use], (Cont'd.)

(D)

(D)

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SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

3.5 Service Offerings, (Cont'd.)

3.5.4 [Reserved for Future Use], (Cont'd.)

(D)

(D)

3.5.5 Local Calls and Directory Assistance

Local calls will not be accepted or completed. API does not provide local directory assistance. Access to long distance directory assistance is obtained by dialing 1 + 555-1212 for listings within the originating area code and 1 + (area code) + 555-1212 for other listings. When more than one number is requested in a single call, a charge may apply for each number requested. A charge will be applicable for each number requested, whether or not the number is listed or published.

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SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)**3.6 Miscellaneous Charges**

(N)

3.6.1 Temporary Service Suspension Fee - MAXIMUM

Customers who are delinquent in billing, and service is suspended for non-payment.

	<u>Recurring Charge</u>	<u>Nonrecurring Charge</u>
Charge:	\$20.00	\$30.00

3.6.2 Account Maintenance Fee

Customers of Access Point, Inc. will be charged an Account Maintenance Fee. The fee will cover the costs associated with providing a paper invoice consisting of all call detail on a monthly basis.

Customers that subscribe to both local and long distance service with the Company will only be assessed one Account Maintenance Fee charge.

A. Monthly Recurring Charges - MAXIMUM

Business Customers	
Single Location	\$8.00
Multi-Location (per location)	\$4.00
Residential Customers	\$2.00

(N)

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SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)**3.6 Miscellaneous Charges, (Cont'd.)****3.6.3 Custom Billing Reports**

(N)

A. General**1. Custom Billing Services - Monthly**

Requests for special billing services that are not currently identified as options in the Access Point, Inc. billing system will require an additional fee identified below.

2. Billing Report Changes

Any modification of billing formats.

3. Bill Image CD Copy

PDF image of the bill placed on a CD.

4. Call Detail CD Copy

Call detail in comma delimited format placed on a CD. There is a set up fee for this service.

4. Call Detail E-Mail File

Call detail in comma delimited format e-mailed on a monthly basis.

B. Rates - MAXIMUM

	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Custom Billing Services	\$20.00	\$150.00
Billing Report Changes	\$5.00	\$50.00
Bill Image CD Copy	\$40.00	\$5.00
Call Detail CD Copy	\$40.00	\$20.00
Call Detail E-Mail File	\$10.00	\$40.00

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SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)**3.6 Miscellaneous Charges, (Cont'd.)****3.6.4 Toll Free Miscellaneous Charges**

(N)

A. Descriptions**A. Day of Week Routing**

8xx(s) ringing is set to ring to different RTNs depending on the day of the week.

B. Geographical Routing

8xx(s) ringing is set to ring to different RTNs depending on the origination of the call.

C. Holiday Routing

8xx(s) ringing is set to ring to different RTNs over holidays.

D. Toll Free Monthly

Charge for having an 8xx.

E. Toll Free Directory Listing

Charge for company toll-free listing.

F. Toll Free Time of Day Routing

8xx(s) ringing set to ring to different RTNs depending on the time of day.

B. Rates - MAXIMUM

	<u>Recurring Charge</u>	<u>Nonrecurring Charge</u>
Day of Week Routing	\$50.00	\$100.00
Geographical Routing	\$50.00	\$100.00
Holiday Routing	\$50.00	\$100.00
Toll Free Monthly	\$6.00	\$5.00
Toll Free Directory Listing	\$30.00	\$5.00
Toll Free Time of Day Routing	\$50.00	\$100.00

(N)

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SECTION 4 - RATES

4.1 1+ Dialing and Toll Free

4.1.1 QPoint: Usage Rates per Minute

	<u>IntraLATA</u>	<u>InterLATA</u>
Basic	\$0.039	\$0.059
Complete	Included	Included

(N)

(N)

4.1.2 QPoint PBX: Usage Rates per Minute

	<u>IntraLATA</u>	<u>InterLATA</u>
Basic	\$0.039	\$0.059
Complete	Included	Included

(M/N)

(M/N)

Certain material previously located on this page now found on Page 37.1.

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SECTION 4 - RATES, (CONT'D.)

4.1 1+ Dialing and Toll Free, (Cont'd.)

4.1.3 QPoint Centrex: Usage Rates per Minute

	<u>IntraLATA</u>	<u>InterLATA</u>
Basic	\$0.039	\$0.059
Complete	Included	Included

4.1.4 SinglePoint

Per Minute Rates

IntraLATA

Included

Intrastate

4,000 minutes (intrastate and interstate) included;
each additional minute \$0.059Monthly Toll Free Number Fee
(per number)

\$3.00

(N)

(N)

(M/N)

(M/N)

Certain material previously located on this page now found on Page 37.1.

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SECTION 4 - RATES, (CONT'D.)

4.1 1+ Dialing and Toll Free, (Cont'd.)

4.1.5 Primary Access

A. Optional Rate Packages: Usage Rates per Minute

Option 1

MRC
IncludedIntraLATA
\$0.029InterLATA
\$0.059

Option 2

MRC
\$100.00IntraLATA
Initial 5,000 included
\$0.029 each additionalInterLATA
\$0.059

Option 3

MRC
\$225.00IntraLATA
IncludedInterLATA
\$0.059

B. Monthly Toll Free Charge \$3.00
(per number)

4.1.6 VPoint: Usage Rates per Minute

Basic

IntraLATA
\$0.19InterLATA
\$0.19

(N)

(N)

SECTION 4 - RATES, (CONT'D.)**4.1 1+ Dialing and Toll Free, (Cont'd.)****4.1.7 VPoint PBX: Usage Rates per Minute**

	<u>IntraLATA</u>	<u>InterLATA</u>
Basic	\$0.19	\$0.19

4.1.8 VPoint Centrex: Usage Rates per Minute

	<u>IntraLATA</u>	<u>InterLATA</u>
Basic	\$0.19	\$0.19

(N)

(N)

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SECTION 4 - RATES, (CONT'D.)**4.1 1+ Dialing and Toll Free, (Cont'd.)****4.1.9 [Reserved for Future Use]**

(M)

(M)

4.2 Travel Cards**4.2.1 Americard**

\$.235 per minute

6 second increments, 30 second minimum

4.3 Toll Free Miscellaneous Charges

(D/N)

4.13.2 Rates

	<u>Recurring Charge</u>	<u>Nonrecurring Charge</u>
Day of Week Routing	\$25.00	\$50.00
Geographical Routing	\$25.00	\$50.00
Holiday Routing	\$25.00	\$50.00
Toll Free Monthly	\$3.00	\$0.00
Toll Free Directory Listing	\$15.00	\$0.00
Toll Free Time of Day Routing	\$25.00	\$50.00

(D/N)

Certain material originally located on this Page is now located on Page 37.1.

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SECTION 4 - RATES, (CONT'D.)**4.8 Grandfathered Services, (Cont'd.)**

(N)

4.8.7 Home Access

(M)

\$0.129 per minute

6 second increments, 18 second minimum

Monthly Service Fee: \$4.95

Toll Free Monthly Fee: \$2.95

4.8.8 Business Access

Rate Per Minute based on Term Commitment

<u>Month to Month</u>	<u>One Year Term</u>	<u>Two Year Term</u>	<u>Three Year Term</u>
\$0.129	\$0.126	\$0.124	\$0.122

6 second increments, 18 second minimum

Monthly Fees: \$2.95 per Toll-Free Number

4.8.9 Optimum Access

Rate Per Minute based on Term Commitment - Dedicated Access

<u>Month to Month</u>	<u>One Year Term</u>	<u>Two Year Term</u>	<u>Three Year Term</u>
\$0.083	\$0.078	\$0.076	\$0.074

6 second increments, 18 second minimum

Monthly Fees: \$2.95 per Toll-Free Number

(M)

Material located on this Page was originally located on Pages 29, 30 and 33.

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SECTION 4 - RATES, (CONT'D.)**4.9 Credit Card Convenience Fee**

The Company will assess a Credit Card Convenience fee to recover certain costs associated with certain operational issues relating to the provisioning and billing of credit card services. This charge will apply when a Customer requests to pay their invoice via a credit card.

Credit Card Convenience Fees:	Monthly
\$100 & below	\$1.95
\$101 - \$200	\$3.00
\$201 - \$300	\$6.00
\$301 - \$400	\$9.00
\$401 - \$500	\$12.00
\$501 - \$600	\$15.00
\$601 - \$700	\$18.00
\$701 - \$800	\$21.00
\$801 - \$900	\$24.00
\$901 - \$999	\$27.00
\$1000 & above	Multiply charge amount by .03
Example: \$1000 X .03 = \$30.00	

4.10 Temporary Service Suspension Fee

	<u>Recurring Charge</u>	<u>Nonrecurring Charge</u>
Charge:	\$10.00	\$15.00

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SECTION 4 - RATES, (CONT'D.)**4.11 Account Maintenance Fee**

(N)

4.11.1 Monthly Recurring Charges

Business Customers	
Single Location	\$3.95
Multi-Location (per location)	\$1.95
Residential Customers	\$0.95

4.12 Custom Billing Reports**4.12.2 Rates**

	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Custom Billing Services	\$10.00	\$75.00
Billing Report Changes	\$0.00	\$25.00
Bill Image CD Copy	\$20.00	\$0.00
Call Detail CD Copy	\$20.00	\$10.00
Call Detail E-Mail File	\$5.00	\$20.00

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